

# Generac

## BRIARCLIFF GENERATOR SERVICE, INC. GENERATOR MAINTENANCE AGREEMENT

This maintenance agreement is by and between Briarcliff Generator Service, Inc. herein-after referred to as "BGS" with its principal place of business at:  
P.O. Box 2503  
Briarcliff Manor, New York 10510

AND:

Customer Name \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

(Herein-after referred to as "Customer"), that in consideration of the mutual undertaking herein contained, the parties agree as follows:

**COST OF SERVICES FOR THIS AGREEMENT:** \$ \_\_\_\_\_ for \_\_\_\_\_ YEARS

**Equipment to be covered:**

Generac \_\_\_\_\_ KW Generator Model \_\_\_\_\_ Serial # \_\_\_\_\_

The term of the agreement shall be a **TWELVE (12)** or **TWENTY FOUR (24)** month period

Commencing on \_\_\_\_\_ and ending on \_\_\_\_\_

**Coverage Hours:** 8:00 A.M. to 5:00 P.M. (Eastern time) Monday through Friday.

This Maintenance Service Agreement includes the following services:

**Routine Maintenance:** Two annual Preventive Maintenance visits.

**Preventive Maintenance Visit 1;** Change engine oil, engine oil filter, inspect/adjust belts, hose clamps, fuel supply connections, and exhaust manifold bolts. Inspect and repair leaks in cooling system, engine oil. Test battery voltage, water level, alternator voltage, generator output voltage and frequency. Check and adjust (if needed) engine exerciser circuits.

**Preventive Maintenance Visit 2:** The same as P.M. Visit 1 plus adjust valves and replace (if needed) spark plugs.

\*Note: Battery, Starter, Motor, Control Panel, Rotor /Starter, Fuel Regulator & electronic components are not covered by this maintenance agreement.

**Emergency service response** shall be within 24 hours depending upon the emergency, which will be determined by

**BGS** when **CUSTOMER** request a service call. **Routine service response** within 1-3 business days.

**Standard coverage** is 8:00 a.m. to 5:00 p.m. Monday through Friday except national holidays.

**Remote diagnostics and repair** - when applicable

All repair labor, parts and materials included at no additional charge, while generator is under Generac 2 year warranty (after which time new agreement will be available). Client agrees that BGS will be sole service provider for term of this agreement. Note: For an additional cost your Generac factory warranty could be extended to 5 years if done within the first year after initial registration.

**Contract termination:** In the event that the **CUSTOMER** or **BGS** wishes to terminate this agreement either party may do so on the condition the party initiating the termination provide adequate opportunity for the remedy of any dispute or grievance presented as a reason for termination and that no less than 30 days prior written notice, certified mail, return receipt requested, be provided. All services fees due prior to effective date of termination shall be immediately due and payable upon date of termination. This agreement does not cover any malfunctions due to natural disasters (floods, lightning, earthquake or any other force, manmade or an act of God). This agreement does not cover damage or malfunction attributable to negligence or intentional abuse of the system by **CUSTOMER** or its agent.

Date: \_\_\_\_\_ Acceptance: \_\_\_\_\_

Customer

Date: \_\_\_\_\_ Acceptance: \_\_\_\_\_

Briarcliff Generator Service, Inc.